

September 21, 2021

To our valued RHP Training Centre Clients,

We hope that our clients and their families have been healthy and safe during these times.

The following are COVID 19 Procedures and mandatory vaccine guidelines.

While following the regulations put in place by our government, RHP will adhere to the Order of the Provincial Health Officer and limit the combined number of clients, instructors, employees and service providers. Social distancing measures of 2 metres will be enforced both on and off the ice.

Our ice pad and skating treadmill will be operational, and our gym will be closed for the time being. No food & beverages (with the exception of water bottles) are to be brought into the facility. Personal water bottles are necessary. Access to our mezzanine will be restricted.

RHP will be implementing the following sanitation practices:

- Frequently cleaning and disinfecting of all commonly touched surfaces such as interior and exterior door handles, railings, and ice rink benches and doors.
- Sanitizing dressing locations between each use.
- Physical distancing of 2 metres between employees and the clients within the facility.
- Signage will be posted throughout the facility to emphasize to clients and staff the importance of frequent handwashing and proper hygiene practices.

RHP is taking every precaution to ensure the safety of our staff and clients. We are closely monitoring the situation and are keeping up with the current recommendations from the World Health Organization, Health Canada, The Public Health Ontario and Sudbury Health Unit. We have implemented the following new policies due to COVID-19, there will be no exceptions to these policies:

- Mandatory "Physical Distancing" in effect. A distance of 2m is mandatory on and off the ice. This will be strictly enforced by RHP Staff, and instructors.
- Any violation to these procedures will result in a suspension and/or cancellation of your ice session immediately, with no refund.
- Early access to RHP is not permitted. You may arrive 25 minutes before the start of your session. If clients are early, they will have to wait in their cars in the parking lot.
- Clients will enter RHP through the Main Entrance and exit through the side doors at the back of our turf area. (signs will be posted accordingly)
- There will be designated seating, for each athlete and coach to tie and untie skates.
- Players are encouraged to come to RHP fully dressed with the exception of skates; clients (with the help of parents, if needed) can put their skates on in the designated sitting area.
- 1 spectator per client will be able to enter and stay in the facility during session times.
- Every athlete must have their own water bottle (no sharing).

- Spitting is strictly prohibited.
- Skating development, shooting, passing, and skating drills are permitted.
- RHP staff will be in place to help with any questions or assistance needed.
- No physical gatherings of any size are permitted in the parking lot. Tailgating is prohibited in the parking lot.
- Limits to the number of guests allowed in our building are closely monitored and will be adjusted accordingly.
- As this situation progresses, we will continue to monitor all developments and update our policies and procedures accordingly.
- Our priority is to ensure everyone is safe and healthy. We will follow all directions from the Sudbury Health Unit and their recommendation to be able to add or remove groups in our facility.
- All ice sessions must adhere to all RHP session policies.
- All on ice sessions will be 1 hour in length to limit exposure. (If a client has ½ hr winter sessions, please email RHP with the info and we will apply two 1/2hr sessions to a 1 hr training slot. If client has a 1hr summer session, these can be automatically used to book training sessions.)
- Coaches who are not RHP employees are required to wear helmets.
- The Licensee is also responsible for keeping physical distancing procedures put in place by RHP.
- Daily client names and contact numbers will be kept to daily sessions.
- Family ice sessions will be available.

#### Mandatory Vaccine Guidelines

The Provincial government has put forward a mandate requiring Ontario residents to be fully vaccinated and provide proof of their vaccination status when accessing certain facilities, RHP falls under the guidelines and is one of those facilities. This will be commencing September 22, 2021. The following is what will be required by our staff to ask clients when entering the building.

Clients of on ice activities aged 18+ must present proof of full vaccination for COVID-19 (both doses) along with identification at the point of entry to the facility.

Clients aged 17 years and under who are entering the facility solely for the purpose of actively participating in an indoor organized sport training, practices and games are not required to show proof of vaccination for COVID-19.

Proof of identification and proof of being fully vaccinated is not required for workers or volunteers, including coaches and officials.

Spectators aged 12+ must present proof of vaccination for COVID-19 along with identification at the point of entry to the facility

Spectators aged 11 & under must be accompanied by an adult who is fully vaccinated and provides identification at the point of entry to the facility.

In order for us to accept the proof of vaccination we will also require identification with the person's name and date of birth on the identification that matches the vaccination receipt with name and date of birth and if the person has received 2 doses. Individuals' second dose must be at least 14 days prior to entering the facility.

Clients will now be able to access the facility 25 minutes prior to ice start time. Clients will continue to be screened upon entering the facility.

For additional information, you can visit this provincial government link:

<https://news.ontario.ca/en/release/1000807/ontario-releasing-guidance-to-support-proof-of-vaccination-policy>. In addition, attached is the guidance document, prepared by the Province, that arenas will be following.

**We ask that you please be patient and kind to our staff. We understand that this may be inconvenient for some, however, this is a must for us as there are large fines that are attached to non-compliance and individuals.**